

Alcatel-Lucent Enterprise Hospitality solutions

100

years of networking experience

+860,000

customers

50

countries

+2900

partners and eco-partners

The omni-connected guest experience

Services for guest engagement before, during and after the stay.



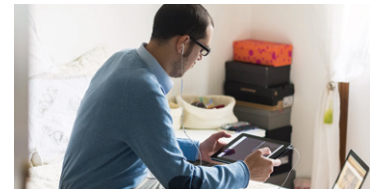
Booking

Chatbot integration and comms followup



Hotel stay

Virtual receptionist, personalized portal, hotel services interface



Back home

Loyalty program

Improve your staff efficiency

- Video surveillance
- Secure devices and IoT onboarding
- Collaboration and connectivity with Rainbow Hub
- Personalized telephony

Success story

Swiss four-star hotel enhances guest experience with first-class connectivity



Astra Hotel Vevey

- Family-owned hotel
- No guest disruption during network renewal

Challenges

- Legacy Wi-Fi guest offering
- Slow data traffic

Solutions

- High-speed, secure guest Wi-Fi
- Pervasive, hotel-wide connectivity
- Efficient guest interactions

“ We’ve been able to immediately enjoy the benefits of the new solution and have already begun developing and rolling out customized registration screens and guest promotions”.

- Christophe Ming
General Manager, Astra Hotel

Read the Astra Hotel case study

