

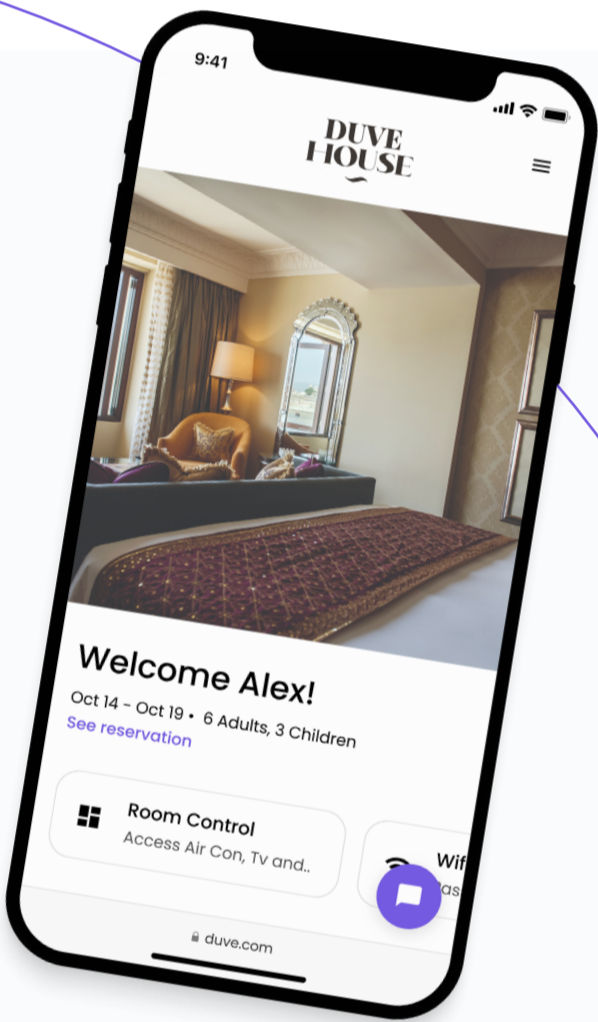


More **revenues.**  
 Less **operations.**  
 Happier **guests.**



Duve is an end-to-end guest experience platform that helps hoteliers create a personalized digital guest journey, improving guest satisfaction, revenue and performance. With Duve, every guest gets the personal, digital attention they deserve from your brand.

TRUSTED BY OVER 1,000 BRANDS ACROSS 60 COUNTRIES



THE ONLY GUEST MANAGEMENT PLATFORM YOU'LL EVER NEED

- ✓ **Guest app**  
 With Duve's white-labelled, no-download app, guests can interact with your hotel in their native language, communicate with your staff and get to know your brand better.
- ✓ **Guest communication**  
 Chat with guests via email, chat, SMS, or Whatsapp – and send out automated replies, mass messages, and tailored offers. Tag other teammates in chats to streamline internal assignments.
- ✓ **Online check-in**  
 Say goodbye to long lines at reception by allowing your guests to complete check-in before their arrival – leaving your staff time to give each guest a truly personal experience.
- ✓ **Personalized upselling**  
 Maximize each guest's revenue potential with fully customizable upsells – from breakfast in bed and spa packages to bike tours or show tickets.
- ✓ **Guest profiling**  
 Collect relevant information about your guests to build a personal user profile which will allow you to deliver a better guest experience.
- ✓ **Mobile keys**  
 Integrate your digital keys to Duve, easily control operations in a unified hub, and allow guests to access their rooms from a guest app.

WE'RE TRANSFORMING THE WORLD OF HOSPITALITY

**73%**  
 Online check-in

**€180**  
 uplift per room per month

**18min**  
 saved per reservation

"We strive to be first, innovative and progressive, and this is where Duve comes in. Duve is the perfect way to interact with our guests in a way that will help them know things, skip lines, and get information about everything we suggest. Bottom line, we make more money with Duve.



- Shahaf Segal, Spokeswoman and Community Manager, The Brown Hotels

